

CYPRESS LOAN SERVICING LLC  
400 E. Las Colinas Blvd, #220, Irving, TX 75039 972.996.4940  
NMLS ID#185729  
([www.nmlsconsumeraccess.org](http://www.nmlsconsumeraccess.org))

STATE	LICENSE	LICENSE NUMBER	LICENSED BY
Alabama	Consumer Credit	21602	State Banking Department
Alaska	Business License	2202943	Division of Corporations, Business, and Professional Licensing
Arizona	Escrow Agent	EA-0911361	Department of Financial Institutions
Arkansas	Collection Agency	4880	Arkansas State Board of Collection Agencies
Arkansas	Mortgage Banker-Broker-Servicer	101513	Arkansas Securities Department
California	Finance Lender	603K553	Licensed by the Department of Financial Protection and Innovation
California	Residential Mortgage Lending Act	4131068	Licensed by the Department of Financial Protection and Innovation
Colorado	Collection Agency	CAR-1000987	Colorado Department of Law, Consumer Credit Unit
Colorado	Supervised Lender	SUP-4000810	Regulated by the Colorado Department of Law, Consumer Credit Unit
Colorado	Mortgage Servicer Notification	MSV-9000071	Regulated by the Colorado Department of Law
Connecticut	Mortgage Lender	ML-185729	Connecticut Department of Banking
Delaware	Mortgage Lender	12394	Office of the State Bank Commissioner
Florida	Collection Agency	CCA9901633	Florida Office of Financial Regulation
Florida	Mortgage Lender-Servicer	MLD622	Florida Office of Financial Regulation
Georgia	Mortgage Lender	24224	Department of Banking & Finance
Hawaii	Mortgage Servicer	MS052	Hawaii Division of Financial Institutions
Illinois	Illinois Residential Mortgage Licensee	MB.6760723	Department of Financial and Professional Regulation
Iowa	Master Loan Company Registration	88883435	Division of Banking
Iowa	Mortgage Banker	2009-0083	Division of Banking
Kansas	Mortgage Company	MC.0025378	Kansas Office of the State Bank Commissioner
Kentucky	Mortgage Company	MC71455	Department of Financial Institutions
Louisiana	Collection Agency	400414831	Secretary of State
Louisiana	Residential Mortgage Lending	185729	Office of Financial Institutions
Maine	Debt Collector	DCL11535	Bureau of Consumer Credit Protection
Maine	Loan Servicer	SVR11418	Bureau of Consumer Credit Protection
Maine	Supervised Lender	SLM11886	Bureau of Consumer Credit Protection
Maryland	Mortgage Lender	185729	Commissioners of Financial Regulation
Michigan	First Mortgage Broker, Lender & Servicer	FL0017075	Office of Financial and Insurance Regulation
Minnesota	Collection Agency	40385321	Department of Commerce
Minnesota	Residential Mortgage Servicer	MN-MS-40185668	Department of Commerce
Mississippi	Mortgage Lender	185729	Department of Banking and Consumer Finance
Missouri	Company License	185729-S	Division of Finance
Nebraska	Mortgage Banker	2071	Department of Banking & Finance
Nevada	FID - Collection Agency	CAD11858	Financial Institutions Division
Nevada	Compliance Manager License and Certificate	NMLS2152027	CM12745
New Hampshire	Mortgage Banker License	15265-MB	Licensed by the New Hampshire Banking Department
New Jersey	RMLA-Licensed Mortgage Servicer Registration	185729	New Jersey Department of Banking and Insurance

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New Jersey	Residential Mortgage Lender	185729	Licensed by the New Jersey Department of Banking and Insurance
New Mexico	Collection Agency	CA01206	Financial Institutions Division
New York	Licensed Mortgage Banker	110786	New York State Department of Financial Services
New York	Exempt Mortgage Loan Servicer Registration	S100131	New York State Department of Financial Services
New York (NYC)	Debt Collection Agency	2114483-DCA	Department of Consumer Affairs
New York (Yonkers)	Debt Collection Agency	10834	City of Yonkers Administrative Adjudication Bureau
North Carolina	Collection Agency	521629150	Department of Insurance
North Carolina	Mortgage Servicer	S-188630	Commissioner of Banks Office
North Dakota	Residential Mortgage Servicer License	MS104359	Department of Financial Institutions
Ohio	Residential Mortgage Lending Act Certificate of Registration	RM.850289.000	Division of Financial Institutions
Oklahoma	Mortgage Lender	ML015974	Department of Consumer Credit
Oregon	Mortgage Servicer	MS-61	Division of Financial Regulation
Pennsylvania	Mortgage Servicer	66986	Department of Banking and Securities
Puerto Rico	Mortgage Lender/Servicer	IH-194	Commissioner of Financial Institutions
Rhode Island	Third Party Loan Servicer	20163259LS	Division of Banking
Texas	Regulated Loan	14698-56106	Office of Consumer Credit Commissioner
Texas	SML Residential Mortgage Banker Registration	185729	Department of Savings and Mortgage Lending*
Vermont	Loan Servicer	185729-1	Department of Banking, Insurance Securities and Health Care Administration
Washington	Consumer Loan Company License	CL-185729	Department of Financial Institutions
West Virginia	Collection Agency	2229-0633	State Tax Department
West Virginia	Mortgage Lender	ML-24836	Division of Banking
Wisconsin	Mortgage Banker	185729	Department of Financial Institutions
Wisconsin	Wisconsin Consumer Act Registration	51975	Department of Financial Institutions
Fannie Mae	Seller/Servicer	30519-000-4	30519-0012
Freddie Mac	Seller/Servicer	161577	172774
Ginnie Mae	Approved Issuer	4246	Ginnie Mae
HUD	FHA Title II (Mortgage Loans)	3094100002	US Department of Housing and Urban Development
USDA	Rural Development Single Family Housing Guaranteed Loan Program	263416474	US Department of Agriculture and Rural Development
Veterans Affairs	Lender	902914-00-00	US Department of Veterans Affairs
Veterans Affairs	Servicer	9010030000	US Department of Veterans Affairs

FOR MORE INFORMATION, PLEASE VISIT [WWW.NMLSCONSUMERACCESS.ORG](http://WWW.NMLSCONSUMERACCESS.ORG), NMLS ID 185729

NOTICE FOR RESIDENTIAL MORTGAGE LOANS LOCATED IN TEXAS:

COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TEXAS 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 1-877-276-5550.

A complaint form and instructions may be downloaded and printed from the Department's website located at [www.sml.texas.gov](http://www.sml.texas.gov) or obtained from the department upon request by mail at the address above, by telephone at its toll-free consumer hotline listed above, or by email at [smlinfo@sml.texas.gov](mailto:smlinfo@sml.texas.gov).

CONSUMERS WISHING TO FILE A COMPLAINT AGAINST A MORTGAGE BANKER OR A LICENSED MORTGAGE BANKER RESIDENTIAL MORTGAGE LOAN ORIGINATOR SHOULD COMPLETE AND SEND A COMPLAINT FORM TO THE TEXAS DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TEXAS 78705. COMPLAINT FORMS AND INSTRUCTIONS MAY BE OBTAINED FROM THE DEPARTMENT'S WEBSITE AT [WWW.SML.TEXAS.GOV](http://WWW.SML.TEXAS.GOV). A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 1-877-276-5550.

THE DEPARTMENT MAINTAINS A RECOVERY FUND TO MAKE PAYMENTS OF CERTAIN ACTUAL OUT OF POCKET DAMAGES SUSTAINED BY BORROWERS CAUSED BY ACTS OF LICENSED MORTGAGE BANKER RESIDENTIAL MORTGAGE LOAN ORIGINATORS. A WRITTEN APPLICATION FOR REIMBURSEMENT FROM THE RECOVERY FUND MUST BE FILED WITH AND INVESTIGATED BY THE DEPARTMENT PRIOR TO THE PAYMENT OF A CLAIM. FOR MORE INFORMATION ABOUT THE RECOVERY FUND, PLEASE CONSULT THE DEPARTMENT'S WEBSITE AT [WWW.SML.TEXAS.GOV](http://WWW.SML.TEXAS.GOV).